Holiday Barometer among Europeans, North Americans, Asians & Oceanians

**IPSOS/EUROP ASSISTANCE SURVEY** 

21<sup>TH</sup> EDITION

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### SCOPE OF THE SURVEY

### 15 COUNTRIES 15,000 INTERVIEWS



### **METHODOLOGY**



### **Samples**

In each country, the survey was conducted on a representative sample of each the population, aged 18 years and older, put together using the quota method (gender, age, profession) after stratification by region and by city size.



### Timeline

The field studies were carried out between April 26th and May 16th 2022



### Method of data collection

Online survey in the 15 countries



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### CONTENT





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# CURRENT STATE OF MIND & CONCERNS

- > Travel enthusiasm
- > Main concerns regarding the global situation
- > Main concerns when travelling
- > Conditions to fulfill to travel

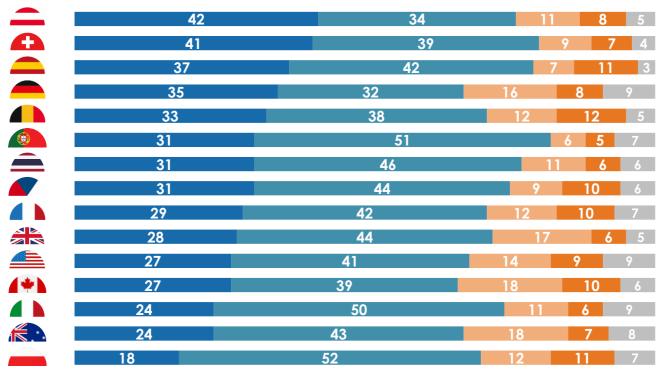
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## GLOBALLY, THE RESPONDENTS ARE EXCITED TO TRAVEL AGAIN. IT'S MOSTLY THE CASE IN AUSTRIA, SWITZERLAND, SPAIN, GERMANY AND BELGIUM

**TRAVEL ENTHUSIASM (%)** 





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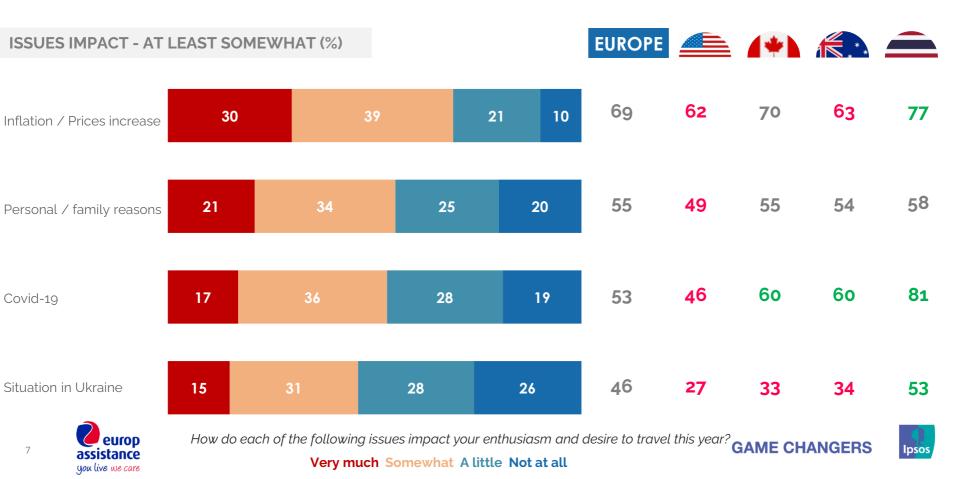
How would you describe your enthusiasm and desire to travel this year?

GAME CHANGERS

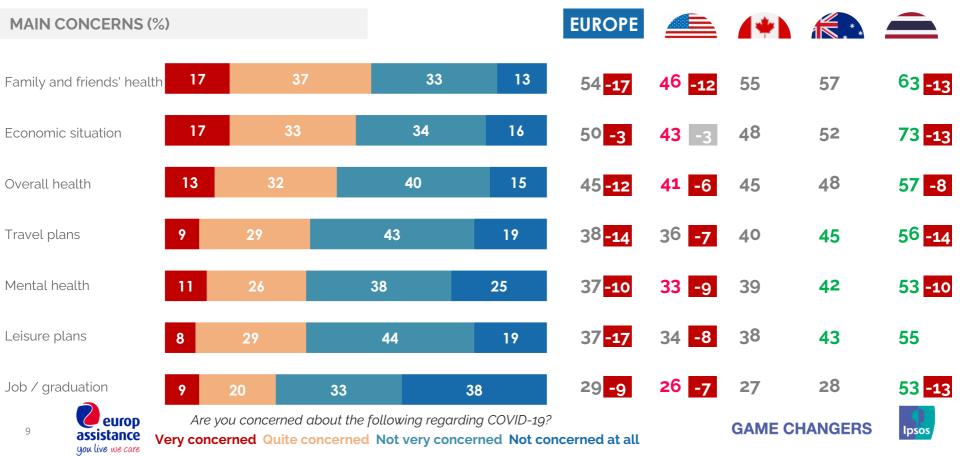


Really excited to travel Happy to travel Don't want to travel Don't care No opinion

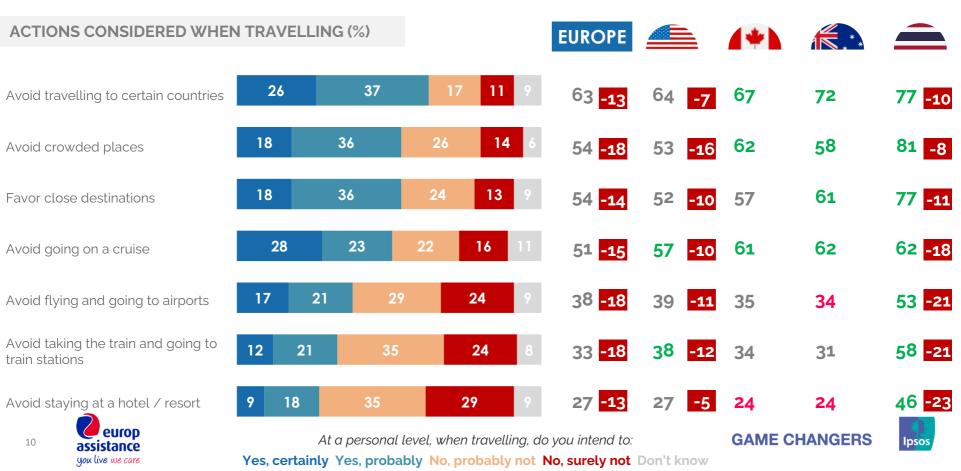
### INFLATION HAS THE GREATEST IMPACT ON THE RESPONDENTS' ENTHUSIASM REGARDING TRAVEL. COVID-19 HAS A STRONG IMPACT ON ONLY 1 EUROPEAN OUT OF 6



THE GLOBAL LEVEL OF CONCERN REGARDING COVID-19 RELATED TOPICS IS STRONGLY DECREASING COMPARED TO LAST YEAR, WHILE THE LEVEL OF CONCERN ABOUT THE ECONOMIC SITUATION REMAINS RELATIVELY STABLE IN EUROPE AND THE US



WHEN TRAVELLING, RESPONDENTS ARE STILL WILLING TO PICK CAREFULLY THEIR DESTINATION BY AVOIDING CERTAIN COUNTRIES AND FAVORING CLOSE DESTINATIONS, HOWEVER THE LEVEL OF CAUTION DECREASED STRONGLY VS 2021

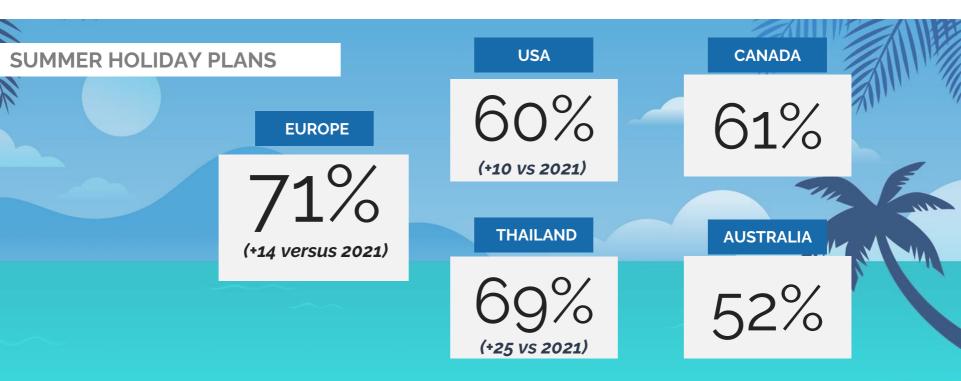


## 2. 2022 SUMMER HOLIDAY PLANS

- > Summer holiday plans
- > Budget
- > Summer trip duration



### SUMMER PLANS ARE INCREASING COMPARED TO 2021





Do you plan to go on a trip this summer, in other words between June and September? Several trips + only one trip



## IN EUROPE, THE POSITIVE TREND IS PARTICULARLY STRONG, WHILE THE US IS NOT YET BACK TO THE LEVEL OF 2019

EUROPE USA

**EVOLUTION OF HOLIDAY PLANS (%)** 



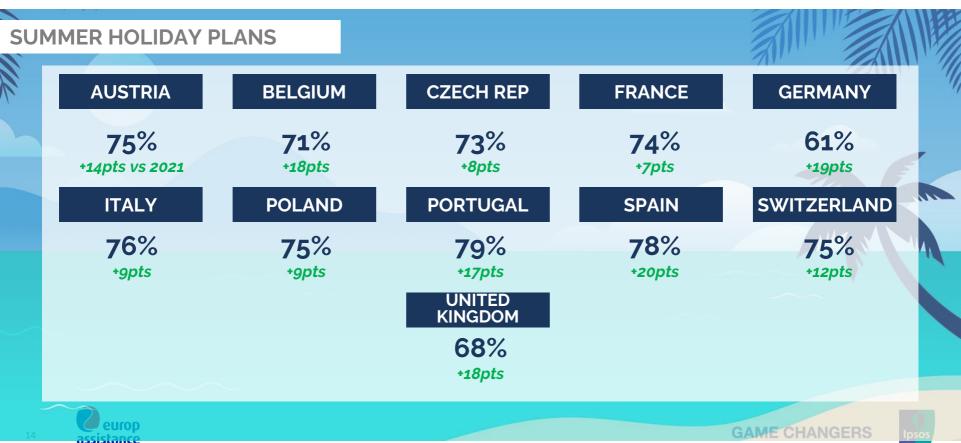
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Do you plan to go on a trip this summer, in other words between June and September? Several trips + only one trip



### AMONG EUROPEANS, THE SITUATION IS UNIFORMLY POSITIVE



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### BUDGET RESTRICTIONS ARE INCREASINGLY IMPACTING THOSE WHO DON'T GO ON VACATION VS 2021. THE PANDEMICS PLAYS A LESS IMPORTANT ROLE THAN LAST YEAR

MAIN REASONS NOT TO TRAVEL IN 2022 (%)

	EUROPE		*	**	
Couldn't afford it	<b>41</b> +14	45 +9	41	43	34 +10
Saving money	26 <mark>+10</mark>	33	34	30	37 +7
Will go at another time of the year	14	21	14	25	13
Want to enjoy a staycation	14	16	19	5	10
Afraid of the Covid pandemic	<b>11</b> <mark>-15</mark>	<b>15</b> <mark>-11</mark>	22	14	<mark>34</mark> -23



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And why are you not going on a trip this summer? (Question asked to those who are not going to travel)



### THE GLOBAL HOLIDAY BUDGET INCREASES STRONGLY VS 2021



 Exchange rate applied

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 1 GBP = €1.18
 1 CHF = €0.95
 1 PLN = €0.22
 1 CZK = €0,041
 1 USD = €0.95
 1 CAD =0,74
 1 AUD=0,74
 1 THB = €0,027

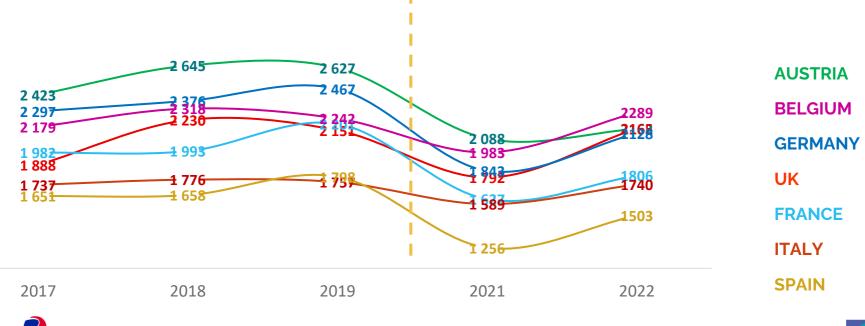
THE BUDGET INCREASE COMPARED TO 2021 IS PARTICULARLY IMPORTANT IN SPAIN, GERMANY, PORTUGAL, BELGIUM AND POLAND



1 AUD=0.74 1 THB = €0.027

### HOWEVER, SPENDING LEVELS REMAIN GLOBALLY BELOW 2019 LEVELS

SUMMER HOLIDAY BUDGET BY EUROPEAN COUNTRY (€)





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who is your full budget for your next summer trip (when you take into account transportation, accommodations, foo Claime Chinas GERS

Base: Those who intend to go on holidays

## FAVORITE DESTINATION

> Summer destinations (country)

> Summer destinations (type of location)

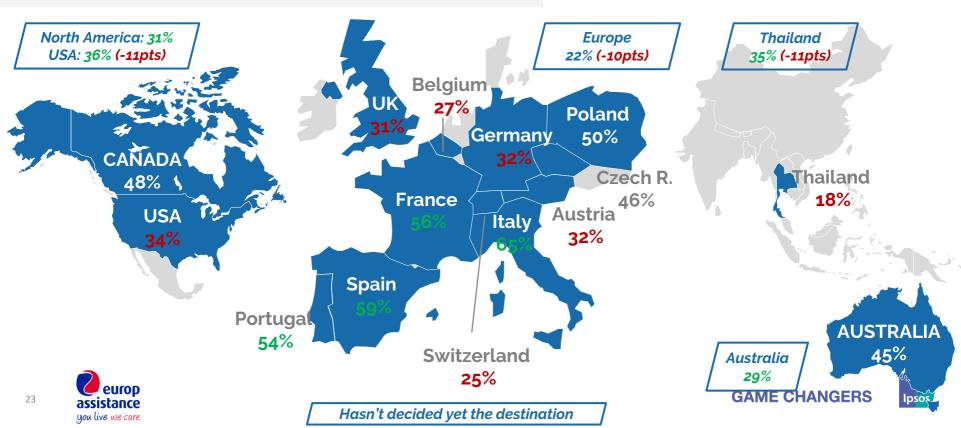
GAME

> Choice criteria for destination



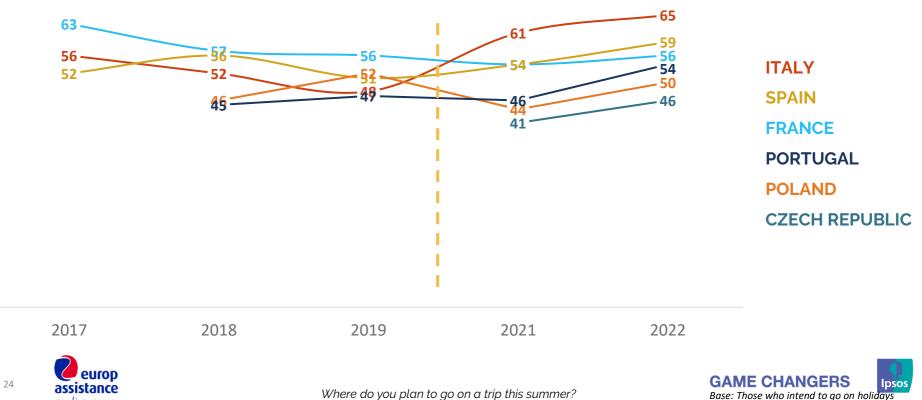
## ITALIAN, SPANISH & FRENCH HOLIDAYMAKERS ARE MOSTLY STAYING IN THEIR OWN COUNTRY DURING SUMMER

HOLIDAY PLANS IN ONE'S OWN COUNTRY THIS SUMMER



### EUROPEAN HOLIDAYMAKERS ARE STILL MORE LIKELY TO STAY IN THEIR OWN COUNTRY THAN THEY **WERE IN 2019**

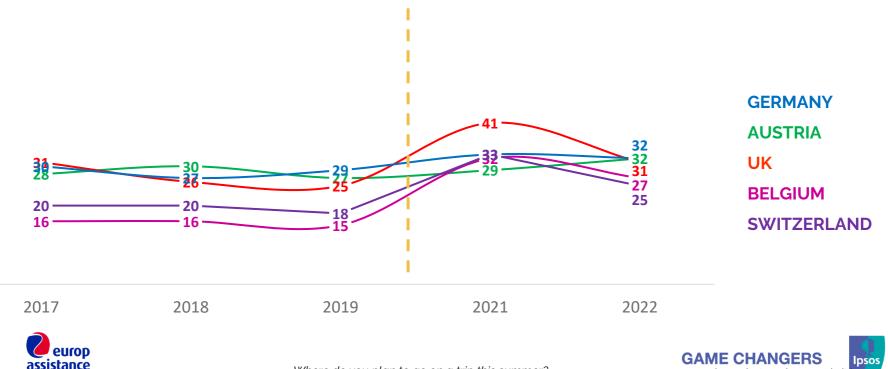
HOLIDAY DESTINATION IN OWN COUNTRY BY EUROPEAN COUNTRY (%)



Where do you plan to go on a trip this summer?

## EUROPEAN HOLIDAYMAKERS ARE STILL MORE LIKELY TO STAY IN THEIR OWN COUNTRY THAN THEY WERE IN 2019

HOLIDAY DESTINATION IN OWN COUNTRY BY EUROPEAN COUNTRY (%)



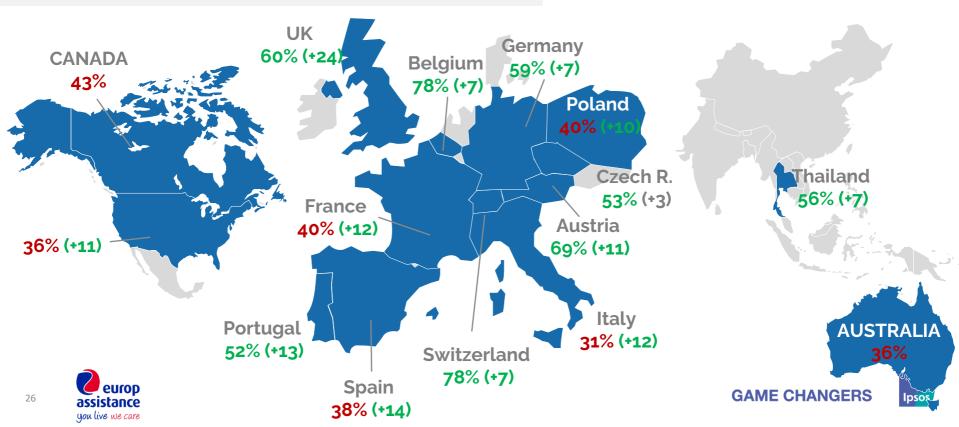
Base: Those who intend to go on holidays

Where do you plan to go on a trip this summer?

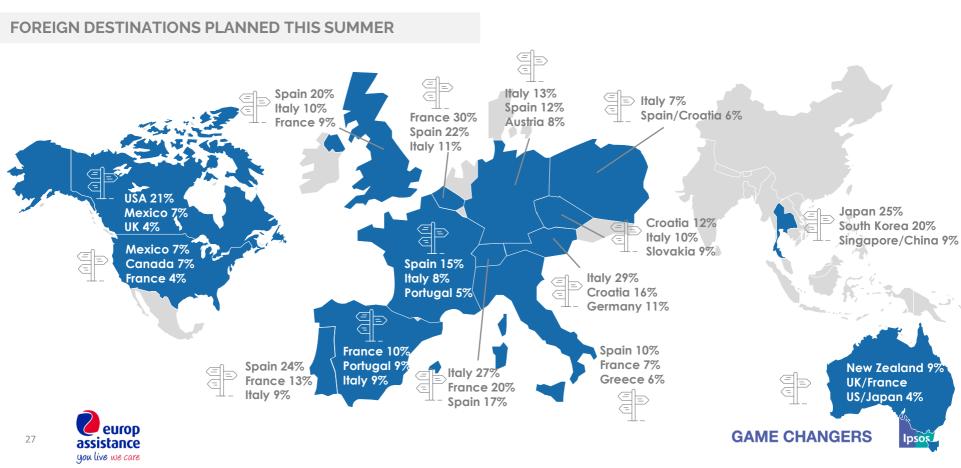
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HOLIDAYMAKERS ARE INCREASINGLY PLANNING TO TRAVEL ABROAD COMPARED TO LAST YEAR





## WHEN CHOOSING TO TRAVEL ABROAD, HOLIDAYMAKERS MOSTLY CHOOSE NEIGHBORING COUNTRIES



THE SEASIDE REMAINS THE MOST ATTRACTIVE DESTINATION FOR THE SUMMER HOLIDAYS, EXCEPT IN CANADA, WHERE URBAN AND COUNTRYSIDE DESTINATIONS ARE PREFERRED

**SUMMER HOLIDAY PREFERENCES (%)** 

REFERENCES		PE		*	**	
Ť.	60	+2	42	35	42	58
	26	+5	44 +9	38	40	37 +8
	23	-3	28	37	33	38
	21	-3	26	26	19	44
	20	+2	19	22	29	24
Seaside 🆄	Countryside 🎽	Mountains	c	ity 👔 T	our 萮 GAME C	HANGERS



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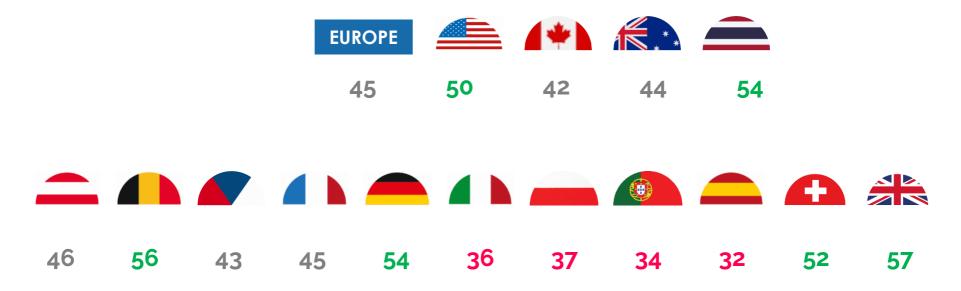
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2022 SUMMER HOLIDAYS ORGANIZATION

> Holiday reservation
> Travel partners
> Children's holidays
> Transportation
> Accommodation
> Activities

HOLIDAYMAKERS FROM THE UK, BELGIUM, THAILAND, GERMANY, SWITZERLAND AND THE US ARE THE MOST ORGANIZED, AS MORE THAN HALF OF THEM HAVE ALREADY BOOKED AT LEAST PART OF THEIR TRIP

SUMMER HOLIDAY RESERVATION (%)





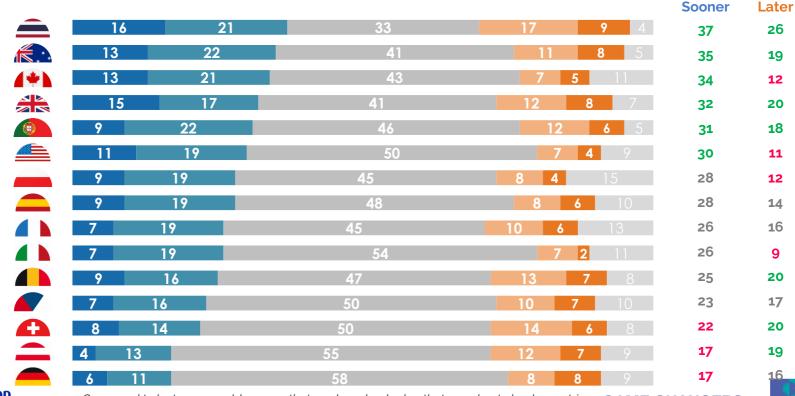
31

Have you already made reservations for your summer trip(s)? Already booked everything + already booked part of my trip



### IN MOST COUNTRIES, HOLIDAYMAKERS WILL BOOK THEIR TRIP IN THE SAME TIMELINE AS LAST YEAR

### SUMMER HOLIDAY RESERVATION (%)





Compared to last year, would you say that you have booked or that you plan to book your trip: GAME CHANGERS Much sooner Slightly sooner More or less the same Slightly later Much later DK

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EUROPEANS PREFER TO USE THE CAR TO GO TO THEIR HOLIDAY DESTINATION WHILE AUSTRALIANS AND THAIS PREFER TO USE THE PLANE. PLANE WILL BE INCREASINGLY USED VS LAST YEAR IN EUROPE

TRANSPORTATION (%)		EUROPE		*	**	
	Personal car	55 -9	<b>48</b> -7	49	39	<b>45</b> -3
	Plane	33 <mark>+11</mark>	<b>43</b> +5	40	48	46 +4
	Train	15	7	8	10	9 +2
	Bus	7 +2	6	4	8	8
Rental car thro	ough an agency	4	11	12	12	7
	Boat	4	5	3	4	5
Rental car between pri	vate individuals	3	7	4	6	6
	Carpooling	3	8	4	3	7
	Bike	3	4	3	4	4
	Camper van	3	5	5	5	6
	Motorbike	2	4	2	3	7



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What kind of transportation will you use this summer to go to your holiday destination?



## HOLIDAYMAKERS ARE MAINLY CHOOSING THEIR MODE OF TRANSPORTATION BY CONVENIENCE OR HABIT

### **CRITERIA OF CHOICE OF TRANSPORTATION MODE (%)**

	EUROPE		*	**	
Most convenient way to reach destination	62 <b>+</b> 5	57 -6	64	68	66 <mark>+15</mark>
Used to taking this mode of transportation	38 -5	40	37	31	40
More affordable	25	39	35	26	35
Less risk for infection	11 <mark>-11</mark>	12 <mark>-11</mark>	16	15	31 -5
Less risk to infect others	7 -6	10 -7	9	12	22 <mark>-6</mark>



Why will you choose this mode of transportation? Is it because:





## HOTEL REMAINS THE MOST POPULAR ACCOMMODATION AMONG HOLIDAYMAKERS. ITS APPEAL IS INCREASING IN EUROPE VS LAST YEAR

PREFERRED TYPE OF ACCOMMODATION (%)					
	EUROPE		*	**	
Hotel	46 +9	52	46	51	48 <mark>+8</mark>
Rental of a house or apartment	<u>30 -2</u>	20	16	22	16
Friends'/family's houses or in your holiday home	21 -6	27 -6	29	25	27
A bed & breakfast	14 +2	12	14	17	45
Camping	<b>10</b> -2	14	20	10	15
Boat (e.g. cruise)	5 +2	10	5	8	9
A motor home, camping trailer or mobile home	4	10	8	9	10
Curch				GAME CHANGE	ERS Incor



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Regarding your accommodations during your summer trip in 2022, do you mostly intend to:

**GAME CHANGERS** 



## 6. NEW TRAVEL PRACTICES

- > Sustainable travel
- > Workation
- > Optimism regarding the return to normal



### SOME ACTIONS ARE ALREADY WELL ROOTED IN THE TRAVELERS' HABITS SUCH AS AVOIDING EXTRA USE OF PLASTIC, AVOIDING ACTIVITIES NOT RESPECTFUL OF THE ENVIRONMENT AND THE WILDLIFE OR NOT WASTING LOCAL RESOURCES

OPINION ON SUSTAINABLE TRAVEL (%)				EL	JROPE		*	**	
Adopt behaviors useful not to waste local resources	24	30	33	6 7	87	80	84	83	96
Use a travel mug/water bottle	27	29	30	77	86	84	87	86	98
Eat & shop in places owned by locals	18	34	34	86	86	83	83	89	97
Stay in locally owned accommodation	18	32	34	8 8	84	76	80	88	96
Avoid activities that are not socially responsible or respectful of the environment / the wildlife	24	25	32	9 10	81	74	78	82	94
Support local tour companies	12	28	40	10 10	80	63	77	79	92
Pick an accommodation with a green certification	10	24	43	11 12	77	68	72	69	95
Travel to a closer destination to reduce carbon footprint	11	26	33 1	9 11	70	63	67	64	94
Switch transportation modes for a lower carbon impact		24	33 2	21 10	69	60	63	61	92
Bring goods to donate to local population when visiting underprivileged regions		.0 36	16	18	66	62	63	65	94
Participating in a travel offset program to compensate your carbon footprint	8 19	36	21	16	63	59	61	63	92
Volunteer with NGOs to join community tourism projects	6 13	27	31	23	46	49	44	43	90

Yes, and I am already doing it every time Yes, and I am doing it when I can Yes, I would be ready to do it No, I would not want to do it Not concerned

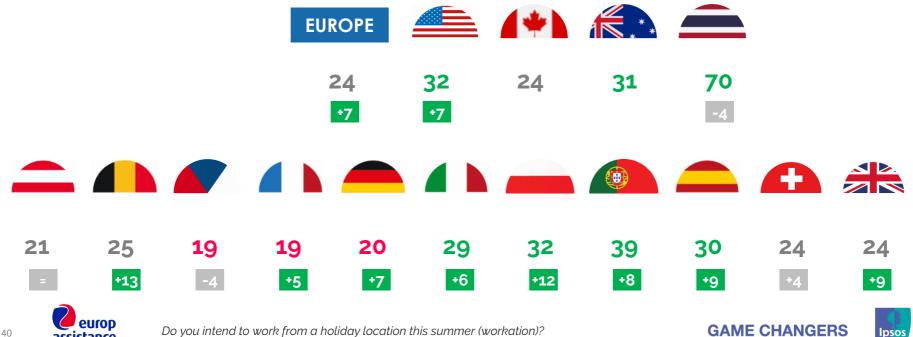
Sustainable travel is defined as trying to make a positive impact on the environment, society, and economy when going on a trip. Here are some initiatives for a more sustainable way of travelling. Would you be ready to adopt them?

### WORKATION INTENTION IS PARTICULARLY HIGH AMONG THAIS, AMERICANS AND PORTUGUESE

WORKATION INTENTION AMONG THE ACTIVES (%)

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Do you intend to work from a holiday location this summer (workation)? Question asked to active people

## FOR WORKATION, RESPONDENTS PREFER TO BOOK A HOTEL, EXCEPT FOR THE THAIS WHO WOULD RATHER STAY AT A FRIEND'S PLACE

### PREFERRED ACCOMMODATION FOR WORKATION (%)

	EUROPE		*	**	
Book a hotel	27	37	34	35	18
Rent an apartment/a house	26	20	21	17	8
Stay at a friend's place, at my family's or at my vacation home	26	23	24	28	36
Stay at a bed and breakfast	18	18	15	17	36
Other	3	2	6	3	2



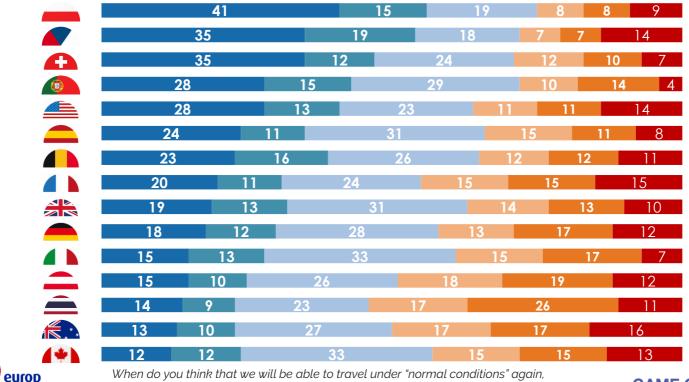
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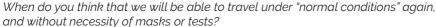
For your workation, do you mostly intend to: Question asked to those who intend to work from a holiday location GAME CHANGERS



THE POLES, CZECH, SWISS, PORTUGUESE AND AMERICANS ARE THE MOST OPTIMISTIC REGARDING THE **RETURN TO NORMAL CONDITIONS OF TRAVEL. THE AUSTRALIANS & FRENCH ARE THE MOST WHO** THINK THAT WE CAN NEVER GO BACK TO THE WAY WE WERE BEFORE THE PANDEMIC

OPTIMISM REGARDING THE RETURN TO NORMAL CONDITIONS OF TRAVEL (%)









It is already possible 2022 2023 2024 After 2024 Never

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## End of document

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This project has been designed according to Ipsos Quality standards. It was reviewed and approved by: *Guillaume Petit, Service Line Leader* 



### OUR COMMITMENT



### Professional codes, quality certification and data protection

Ipsos is a member of the following French and European professional Market Research and Opinion bodies:

- SYNTEC (<u>www.syntec-etudes.com</u>), French Union of Market Research companies
- ESOMAR (<u>www.esomar.org</u>) the European Society for Opinion and Market Research

Ipsos France is consequently committed to applying **the ICC/ESOMAR code** for opinion and market research. This code of conduct defines the ethical rules for Market Research professionals and sets out the protection offered to participants.

Ipsos France complies with the applicable laws. Ipsos has appointed a Data Protection Officer and has implemented a compliance plan to GDPR (Règlement (UE) 2016/679). For more information about the Ipsos Data Protection & Privacy Policy relative to personal data : https://www.ipsos.com/en/privacy-data-protection

The retention period applicable to interviewees' personal data be as follows, unless otherwise agreed with the client :

• 12 months upon Ad Hoc Study completion

afaq

• 3 years upon each wave completion of a Continuous Study.

Ipsos France has received ISO 20252: 2012 certification by AFNOR CERTIFICATION

- This document was drawn up in accordance with these international Codes and Quality standards. The technical elements relative to the execution of the project are described in methodological approach or survey overview in the report.
- This project was carried out in accordance with these international Codes and Quality standards

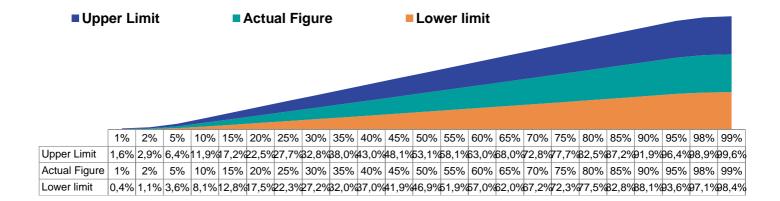


### RELIABILITY OF RESULTS SPREADSHEET

In this instance, with regard to this study:

- Confidence interval: 95%
- Size of sample: 1000

The proportions observed are between :





### SURVEY OVERVIEW

CAWI survey - Online panel



- SAMPLE
- Target : Male/female aged 18 y.o and older
- Selection of the respondent : participant selection using a quota method
- Sample representativeness : gender, age, occupation, region, city size



### DATA COLLECTION

- Fieldwork dates : 26 April -15 May
- **Sample achieved : 15000** interviews
- Data collection : online
- Loyalty program with points- based award system for panelists
- Response quality control methods: monitoring of participants' response behaviour (identification of responses that are too quick or careless, e.g. ticked in a straight or zigzag line)
- Checking of IP and consistency of demographic data.



### **DATA PROCESSING**

- Weighted sample
- Method used: Rim Weighting Method
- Weighting criteria: gender, age, region, occupation



### RELIABILITY OF RESULTS : SELF COMPLETION ONLINE SURVEYS IIS

To ensure the overall reliability of a survey, all possible error components must be taken into account. That is why lpsos imposes strict controls and procedures at each stage of the survey process.

#### **UPSTREAM OF THE DATA COLLECTION**

- **Sample :** structure and representativeness
- Questionnaire : the questionnaire is worded by following an editing process with 12 compulsory standards. It is proofread and approved at a senior level and then sent to the client for final validation. The programming (or questionnaire script) is tested by at least 2 people and validated.
- Data collection : the interviewers are trained in survey techniques through a dedicated training module prior to any participation in a survey. In addition, they receive or attend a detailed briefing at the start of each survey.

### **DURING THE DATA COLLECTION**

Sampling : Ipsos imposes very strict operating rules for its selection frame in order to maximize the random nature of the sample selection : random selection from telephone listings, quota method, etc.  Fieldwork monitoring : collection is monitored and checked (exclusive link, IP validation, panelists' behavior monitoring penetration, interview length, consistency of responses, participation rate, number of reminders, etc.)

#### DOWNSTREAM OF THE DATA COLLECTION

- The results are analyzed in accordance with the statistical analysis methods (confidence interval versus sample size, significance tests). The first results are systematically checked against the raw results from the data collection. The consistency of results is also checked (particularly the results observed versus comparison sources in our possession).
- In cases where sample weighting is used (margin calibration method), this is checked by the processing teams (DP) and then validated by the survey teams.



### SURVEY OVERVIEW

Organization (CAWI survey - Online panel)



### ACTIVITIES CARRIED OUT OR COORDINATED BY IPSOS TEAMS IN FRANCE

- Design and methodology
- Conception and design of questionnaire/ validation of scripting
- Coordination and validation of translation
- Coordination of data collection
- Data processing
- Validation of the statistical analyses
- Creation of survey report
- Results presentation design
- Formatting of results
- Oral presentation Analyses and summary



- Translation
- Scripting
- Sampling (IIS panel)
- Emailing
- Data collection
- Data Map



### **ABOUT IPSOS**

Ipsos is the world's third largest market research company, present in 90 markets and employing more than 18,000 people.

Our passionately curious research professionals, analysts and scientists have built unique multi-specialist capabilities that provide true understanding and powerful insights into the actions, opinions and motivations of citizens, consumers, patients, customers or employees. We serve more than 5000 clients across the world with 75 business solutions.

Founded in France in 1975, Ipsos is listed on the Euronext Paris since July 1st, 1999. The company is part of the SBF 120 and the Mid-60 index and is eligible for the Deferred Settlement Service (SRD).

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In our world of rapid change, the need of reliable information to make confident decisions has never been greater.

At Ipsos we believe our clients need more than a data supplier, they need a partner who can produce accurate and relevant information and turn it into actionable truth.

This is why our passionately curious experts not only provide the most precise measurement, but shape it to provide True Understanding of Society, Markets and People.

To do this we use the best of science, technology and know-how and apply the principles of security, simplicity, speed and substance to everything we do.

So that our clients can act faster, smarter and bolder. Ultimately, success comes down to a simple truth: You act better when you are sure.

